

Season Pass Refund Protection

Pass Refund Protection protects your Season Pass purchase from an unplanned occurrence that prevents you from using your Season Pass for the remainder of the ski season due to Injury, Sickness, Pregnancy, Military Deployment or Relocation. Pass Refund Protection also protects your Season Pass purchase from an unplanned occurrence that defers you from using your Season Pass due to Injury or Sickness from the beginning of the season.

Who is Eligible?

Any individual who buys a Season Pass from Mt. Bachelor Resort for a specific ski season may purchase Pass Refund Protection specifically for their Season Pass.

Pass Refund Protection is NOT transferable and cannot be sold or exchanged.

Season Pass Refund Protection Benefit

The maximum benefit amount of Pass Refund Protection shall not exceed the purchase amount of the pass (excluding the cost of Pass Refund Protection). Up to the maximum benefit amount per Season Pass will be paid if the Pass Holder is prevented from using the Season Pass for the remainder of the ski season due to the Pass Holder's Injury, Sickness, Pregnancy, Military Deployment or Relocation. With respect to an Injury, Sickness or Pregnancy of the Pass Holder, a Physician must recommend in writing that due to the severity of the Pass Holder's condition, it is Medically Necessary that the Pass Holder does not ski/ride for the remainder of the ski season for which the Season Pass was purchased. The Pass Holder must be under the direct care and attendance of a Physician. The Season Pass holder must contact Mt. Bachelor Resort immediately after the accident or onset of Sickness or Pregnancy. With respect to Military Deployment, the Pass Holder is called to active military service or military leave is revoked or reassigned while the Pass Holder's coverage under Pass Protection is in force. With respect to Relocation, the relocation may be occasioned for any reason but must be 200 miles or more from Bend, OR as evidenced on MapQuest.com. The Season Pass must be surrendered to the Mt. Bachelor Ski Resort immediately after the relocation and the Pass Holder must provide proof of change of address (driver's license, passport, voter registration, etc.). Any qualifying cancellation benefit amount will be delivered by certified mail to the Pass Holder at the relocation address. The amount of the cancellation benefit will be equal to the pro-rated amount of the actual cost of the Season Pass paid. The pro-rated amount is calculated as follows:

Refund amounts:

1. No pass usage; pass cancelled by Dec. 1 – 100%
2. Last use prior to Dec. 31, reported and documented by Jan. 15 - 80% cash refund
3. Last use prior to Jan. 31, reported and documented by Feb. 15 - 60%
4. Last use prior to Feb. 28, reported and documented by Mar. 15 - 40%
5. Last use prior to Mar. 31, reported and documented by Apr.15 - 20%
6. No refunds after March 31.
7. For 12 day passes unused days are refunded on a prorated basis.

Once Pass Refund Protection is enacted, season passes cannot be reinstated for the current year.

Season Pass Deferment Benefit

The maximum amount of Pass Refund Protection shall not exceed the purchase amount of the pass (excluding the cost of Pass Refund Protection). Up to the maximum refund amount per Season Pass will be paid if the Pass Holder must defer using the Season Pass due to the Pass Holder's Injury or Sickness. With respect to an Injury or Sickness of the Pass Holder, a Physician must recommend in writing that due to the severity of the Pass Holder's condition it is Medically Necessary that the Pass Holder defers skiing/riding for at least 30 consecutive

days. The Pass Holder must be under the direct care and attendance of a Physician with notification in writing by December 1st. The pass will remain open. When Mt. Bachelor receives proof from a Physician certifying that the Pass Holder is able to resume skiing, the refund will be processed after the first use occurs. The amount of the benefit will be as follows:

1. First pass use from Feb 1-28 - 20% cash refund
2. First use Mar 1-31 - 40%
3. First use Apr 1-30 - 60%
4. First use May 1-close - 80%
5. No use – 100%
6. For 12 day passes the value of 2 days per month until the month of first use will be refunded.

Limitations for Pass Refund Protection

With respect to Pass Refund Protection coverage, refunds are not payable in whole or in part for:

1. Season Passes not specific to Pass Refund Protection;
2. Staff, Volunteer, Industry, Trade, Media, Complimentary and Donation Season Passes;
3. The cost of the Pass Refund Protection;
4. Any amount in excess of the purchase amount of the pass less the cost of Pass Refund Protection per Season Pass covered;
5. Claims made after established reporting date parameters..

Effective and Termination Date

Effective Date - Pass Refund Protection coverage is provided for the specific ski season for which a Season Pass has been purchased at the Mt. Bachelor Ski Resort. Coverage begins at 12:01 a.m. on the date the *Pass Holder purchases a Season Pass and the Pass Refund Protection.*

Termination Date - Pass Refund Protection coverage ends at 11:59 p.m. on the earlier of: 1) March 31st of the specific ski season for which a Season Pass has been purchased at the Mt. Bachelor Resort; or 2) the date when the covered Pass Holder has been determined unable to use his or her Season Pass as defined by the appropriate documentation described with in this document.

Definitions

Injury - means bodily injury which is sustained as a direct result of an unintended, unanticipated accident that is external to the body and that occurs while the Pass Holder's coverage under Pass Refund Protection is in force.

Medically Necessary - means the Physician's recommendation is consistent with the symptoms, diagnosis and treatment of the Pass Holder's condition; is appropriate with regard to standards of good medical practice; and is not primarily for the convenience of the Pass Holder.

Pregnancy – Complication of pregnancy, normal pregnancy or childbirth must occur while the Pass Holder's coverage under Pass Protection is in force and must be verified by medical records.

Military Deployment – Called to active military service or military leave is revoked or reassigned while the Pass Holder's coverage under Pass Protection is in force. Military documentation proving deployment or military leave reassignment must be provided.

Pass Holder - means an individual who buys a Season Pass from the Mt. Bachelor Ski Resort for a ski season.

Physician - means a licensed practitioner of the healing arts acting within the scope of his or her license who is not the Pass Holder or a person who is related to the Pass Holder by blood, marriage, civil union partner or living arrangement.

Sickness - means an illness or disease that requires treatment by a Physician.

Skiing/Ski - means Alpine or Nordic

Making a Claim

Notice of a Pass Refund Protection Claim must be made in writing. Written notices may be emailed, mailed or dropped in person to:

Todd Wells
Ticket and Season Pass Manager
MT. BACHELOR RESORT
Attn: Pass Refund Protection
PO Box 1000
Bend, OR 97709

Email: twells@mtbachelor.com